

COMPANY PROFILE

ACHIEVEMENTS



MITEL U.S. PARTNER OF THE YEAR



Parallel Technologies is a 100% employee-owned company powered by Bridgepointe. We serve customers across the United States and in multiple countries around the world.



About Us For over 40 years, Clients have trusted Parallel Technologies to keep their technology running smoothly. We've worked with organizations across every industry—healthcare, education, finance, manufacturing, government, and more. Technology isn't simple anymore. Organizations need communications that connect teams across locations, networks that support cloud applications, infrastructure that scales with growth, and cybersecurity that protects it all. Most organizations don't have time to become experts in every area—they just need comprehensive solutions that work together. As a 100% employee-owned company powered by Bridgepointe Technologies, we deliver the technology solutions and white-glove service that help you maximize your investments—from phones and networks to cloud platforms and security—without the complexity.

About Bridgepointe For 20 years, mid-market and enterprise companies have struggled with the same challenge: turning technology investments into real business results. Without the right guidance, those investments often fall short. That's where Bridgepointe Technologies comes in. They've partnered with over 12,000 companies to evaluate, implement, and manage technology solutions that save money and increase ROI. As one of Bridgepointe's largest partners, Parallel Technologies brings that strategic approach and extensive resources to every engagement—helping you get more from your technology investments.

For more information about Bridgepointe, visit:
www.bridgepointetechnologies.com



COMMUNICATIONS:

- Phone Solutions
- Cloud/Private Cloud
- UCaaS/Hosted
- Onsite/Unified Communications
- Contact Center
- CCaaS/Omnichannel

VOICE & INTERNET SERVICES:

- SIP Trunking
- PRI
- Dedicated Fiber Internet
- Broadband
- Vendor Management & Support
- Complimentary Audits

COLLABORATION:

- Video / Audio / Web
- File Sharing
- Chat

ADDITIONAL SERVICES:

- Mitel Revolution / Mass Notification
- Application & CRM Integrations
- Reporting & Call Recording
- Mobility
- SMS

NETWORK:

- WAN & LAN Services
- SASE SD-WAN
- NaaS (Network as a Service)
- Wireless Networks

CONSULTING:

- IT Roadmapping
- Cloud Migrations Planning
- CapEx vs. OpEx
- Customer Experience (CX)
- Business Process Outsourcing (BPO)
- Telecom Expense Management (TEM)
- Audits
- Technology Assessments & Recommendations
- Cost Savings Analysis
- Network
- Security
- Wireless Networks
- Digital Transformation Strategy

INFRASTRUCTURE:

- Structured Voice and Data Cabling
- Paging
- Access Control
- Security Cameras
- Emergency Notifications
- Door Boxes
- Sound Masking

SECURITY:

- Endpoint Protection (EP)
- Endpoint Detection & Response (EDR)
- Managed Detection & Response (MDR)
- 24x7 SOC Monitoring
- Penetration Testing

www.ParallelTech.com



 Biz_Dev@ParallelTech.com

 (380) 268-8625